
Welcome to the Tech-Talk Database (www.tech-talk.com). Login in with your organization's member username and password. Use these communication techniques to work better with others.

TECH-TALK DATABASE

Go to: Search by TOPIC, "COMMUNICATIONS: POWER WORDS"

1. **WHAT MAKES YOU SAY THAT:** This open-end question reveals high-quality information.
<https://www.tech-talk.com/talking-thank-you-what-makes-you-say-that.html>
2. **WHAT IS "ONE" THING:** Someone's upset. Ask "What is one thing that disturbs you?"
<https://www.tech-talk.com/switch-favorite-to-one.html>
3. **SCALE OF 1 - 10:** Measuring how important a feeling is helps you focus on a solution.
<https://www.tech-talk.com/talking-how-strongly-do-you-feel-about-it.html>
4. **MEAT STORY:** Repeat the problem and what you want as the solution.
<https://www.tech-talk.com/comm-principles-resolving-conflict.html>
5. **BECAUSE:** One of the most powerful words to use in all communications.
<https://www.tech-talk.com/email-the-magic-of-a-single-word-because.html>
6. **SO THAT:** Convince others in writing and talking with these two winning words.
<https://www.tech-talk.com/talk-write-always-add-so-that.html>
7. **HOW DO YOU FEEL ABOUT:** Using the "feel" word gets a more positive response.
<https://www.tech-talk.com/talk-write-ask-how-you-feel-about-something.html>
8. **TELL ME MORE:** When you need a minute to gather your thoughts, or don't understand.
<https://www.tech-talk.com/talk-write-tell-me-about-that.html>
9. **WHAT MAKES YOU ASK THAT:** A kissing cousin to #1.
<https://www.tech-talk.com/what-makes-you-say-ask-that.html>
10. **WOULD YOU BE WILLING:** Want to gain more agreement, use this phrase.
<https://www.tech-talk.com/would-you-be-willing.html>
<https://www.tech-talk.com/talk-write-would-you-be-willing-to.html>
11. **FAIR AND REASONABLE:** Reach a solution that others like and agree to.
https://www.tech-talk.com/talk-write-fair_and_reasonable.html
12. **WOULD YOU CONSIDER:** No one is offended by being asked to "consider" something.
<https://www.tech-talk.com/talking-would-you-consider.html>
<https://www.tech-talk.com/willing-to-consider.html>
13. **REPEAT AND PARAPHRASE:** Show you are listening and care with this technique.
<https://www.tech-talk.com/talk-write-repeat-first.html>